# **Appendix 1**

### Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

#### PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary.

You may wish to keep a copy of the completed form for your records.

I John Patrick McCrohan

a) a person living in the vicinity of the premises

2) a responsible authority (please complete (C) below)

premises

b) a body representing persons living in the vicinity of the premises

d) a body representing persons involved in business in the vicinity of the

c) a person involved in business in the vicinity of the premises

(Insert name of applicant) apply for the review of a premises licence under section 51 of the Licensing Act 2003 for the premises described in Part 1 below (delete as applicable) Part 1 - Premises or club premises details Postal address of premises or, if none, ordnance survey map reference or description 134 Brick Lane known as CINNAMON Post town London Post code (if known) E1 6RU Name of premises licence holder or club holding club premises certificate (if known) Ali Amzad Chowdhury Hussain Number of premises licence or club premises certificate (Kignown) STANDARDS 12338 2 2 OCT 2010 LICENSING Part 2 - Applicant details I am Please tick ves 1) an interested party (please complete (A) or (B) below)

П

X

3) a member of below)	f the club	to which	n this ap	oplicatio	on relates	(please	complete (A)	
(A) DETAILS C	F INDIVI	DUAL A	PPLIC	ANT (fi	ll in as ap	plicable	)	
Please tick Mr  Mrs	в 🗍	Miss		Ms	irst name		r title ixample, Rev)	
		indicated annual regiments, and			ir bt i i di i i i	and an executive and a survey large of a substitution and a survey large of the survey large and the survey large		ne taken da da kanan kanan sa
I am 18 years o	ld or ove	r					Please tick	yes
Current postal address if different from premises address								
Post town	**************************************				Post Co	ode		
Daytime contac	t telepho	ne num	ber	***************************************				
E-mail address (optional)								
(B) DETAILS OF	F OTHER	APPLIC	CANT					
Name and addres	98							
Telephone numbe	er (if any)		· · · · · · · · · · · · · · · · · · ·	******************				
E-mail address (o	ptional)							

### (C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address John Patrick McCrohan Trading Standards Service ( Local Weights and Measures Authority) Mulberry Place (AH) PO Box 55739 5 Clove Crescent London, E14 1BY	
Telephone number (if any)	
E-mail address (optional)	
This application to review relates to the following licensing objective(s) Please tick one or more boxes  1) the prevention of crime and disorder 2) public safety 3) the prevention of public nuisance 4) the protection of children from harm	<b>Partition</b>
Please state the ground(s) for review (please read guidance note 1) see attached document	7
<b>!</b>	i

Please provide as much information as possible to support the (please read guidance note 2)	a application
please see attached document	
	Her management of the second

On the second second	Please tick yes
Have you made an application for review relating	to this premises before
If yes please state the date of that application	
	Day Month Year
If you have made representations before relations what they were and when you made them	ng to this premises please state
	ļ
	1

if you would prefer us to corre mail address (optional)	spond with you using an e-mail address your e-
Telephone number (if any)	
Post town	Post Code
correspondence associated w	viously given) and postal address for vith this application (please read guidance note 5)
Capacity APPLICANT	
22/10	2/10
	plicant's solicitor or other duly authorised agent
Part 3 - Signatures (please	•
THE STANDARD SCALE, UN	ON CONVICTION TO A FINE UP TO LEVEL 5 ON IDER SECTION 158 OF THE LICENSING ACT 2003 IENT IN OR IN CONNECTION WITH THIS
<ul> <li>I understand that if I do my application will be r</li> </ul>	not comply with the above requirements
<ul> <li>I have sent copies of the pre- authorities and the pre- premises certificate, as</li> </ul>	his form and enclosures to the responsible   mises licence holder or club holding the club s appropriate

#### **Notes for Guidance**

- 1. The ground(s) for review must be based on one of the licensing objectives.
- Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
- 3. The application form must be signed.
- An applicant's agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
- This is the address which we shall use to correspond with you about this application.

**London Borough of Tower Hamlets** 

134 Brick Lane, London, E1 6RU

Licence No 12338 (Licence Holder Ali Amzad Chowdhury Hussain)

Application for the Review of the Premises Licence under Section 51 of the Licensing Act 2003

London Borough of Tower Hamlets - Trading Standards Service

#### **REPRESENTATIONS**

- The Trading Standards Service, as the Local Weights and Measures Authority
  is designated a 'responsible authority' for the purposes of the Act and it is
  raising this Review in relation to the prevention of Crime and Disorder ,
  licensing objective 1
- 2. A test purchase was carried out at Cinnamon, 134 Brick Lane, London, E1 6RU, in the evening of 22<sup>nd</sup> September 2010 where the test purchasers were induced to enter the premises by a male tout who escorted them to the restaurant. The encounter with the tout was captured on a covert video camera.

- Licensing Officers went to the premises after the test purchasers had left and were accosted by a male tout offering inducements to enter Cinnamon.
- The premises licence holder and designated premises supervisor of Cinnamon, 134 Brick Lane, London, E1 6RU is All Amzad Chowdhury Hussain.
- 5. There is a condition applied to the premises licence as follows at Annex 2 Conditions consistent with the operating Schedule:-

#### "Touting is not allowed"

6. The permitted opening hours for the restaurant are:-

#### **Supply of Alcohol**

Sunday, Monday, Tuesday, Wednesday, Thursday, 11:30 hours until 00:30 hours the following day. Friday and Saturday 11:30 hours until 01:30 hours the following day

#### Late Night Refreshment (starts at 23:00 hrs)

Sunday, Monday, Tuesday, Wednesday, Thursday: 11:30 hrs until 00:30 hrs the following day.
Friday and Saturday: 11:30 hrs until 01:30 hrs the following day.

7. On 19<sup>th</sup> October 2010 one Abdul Akim was interviewed under caution and tape recorded. He said that Ali Amzad Chowdhury Hussain had left the UK six months ago to live in BANGLADESH and that he, Abdul Akim, was now the owner of the business.

- 8. On\_Sunday 17<sup>th</sup> October 2010 the premises was observed to be open and serving alcohol outside its permitted hours at 2.30 am. The officers observed that there were around 30 diners in the restaurant, many with full glasses of alcohol on their tables.
- 9. When the Licensing Officers entered the premises a member of staff kept asking them to move and said words to the effect that he didn't have to do anything they said as 'You're not the old Bill'. The officers reported that there was food being continually run from the kitchen and that the staff were very rude and aggressive. When asked to show the premises licence, the aforementioned member of staff refused. The officers decided to leave the restaurant and departed at around 02:40 as more curries were being bussed from the kitchen.
- 10. At 03:06 the officers drove past the restaurant again and said that they saw that it was still open, but most of the customers appeared to be leaving at that time.
- 11. Touting by the Restaurants in the Brick Lane area has been subject of concerns over crime and disorder for a number of years. In particular, there are a high number of restaurants in parts of Brick Lane to which the custom of passing Members of the public is highly sort after. This has resulted in some of the restaurants employing touts. The activities of these touts has led to a considerable number of complaints over the past few years as the methods used by the touts are causing nuisance and/or obstruction to others as well as

local residents being threatened and occasionally assaulted by the touts. Further the touts make offers of inducements to customers, such as free drinks, and which are not honoured.

- 12. The current Council Licensing policy at paragraph 5.7 states
  - "..The Council has had a significant number of complaints relating to premises which are substantially or mainly restaurants where "touting" is a problem. Touting is soliciting for custom. Consequently, in relation to such premises the Licensing Authority, where its discretion is engaged will insert a standard condition that prohibits "touting"..."
- 13. The Council enacted a bye law to ban touting and there have been a number of prosecutions of individual touts in recent years.
- 14. Complaints are still received about touting in Brick Lane by the restaurant trade.
- 15. For example the Council's CCTV Manager reported that over the weekend of the 24<sup>th</sup> and 25<sup>th</sup> July the Police were called twice to the junction of Hanbury Street and Brick Lane where touts had started fighting amongst themselves.
- 16. The Council's Community Safety Service conducted a residents' survey.
  63.6% of resident questioned said that they had been approached by a restaurant tout. 67.9% of those approached said that the tout persisted even when they declined the offer.

17. To reiterate, the test purchasers were induced to enter the restaurant and the evidence shows that the tout was acting as an agent /employee of the restaurant. Licensing Officers went to the premises after the test purchasers had left and were accosted by a male tout offering inducements to enter.

18. In the light of the fact that there is no premises licence holder and no designated premises supervisor for the premises, coupled with the use of touts and the behaviour of the staff towards Council Licensing Officers, the Trading Standards Service therefore respectfully submits that the Licensing Sub-Committee exercises its power under Section 52 of the Licensing Act 2003 and revokes the premises licence.

John Patrick McCrohan

Trading Standards Service Manager
London Borough of Tower Hamlets

MG 11

# RESTRICTED – FOR TRADING STANDARDS AND PROSECUTION ONLY (when complete)

### WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

Statem	ent of: Andrew Heron		UR	N _	<u>I</u>		
Age if u	inder 18: Over 18 (if over 18 ii	nsert 'over 18')	Occupation: LICEIN	ISING C	FFICE	R	•••••
and I m	itement (consisting of page(s) each lake it knowing that, if it is tendered in g in it, which	signed by a evidence, I	me) is true to the be shall be liable to pros be true.	st of my secution	knowl if I hav	edge and re wilfully	belief stated
Signatu	re:	************	•••••	Date	26-	11-2	<u> </u>
Tick if wil	tness evidence is visually recorded	(supply witne	ess details on rear)			***************************************	
J	ndrew HERON and I am empto		icensing Officer	by the	Londo	on Borou	ugh o
	dnesday 22nd September 201 Principal Licensing Officer). In a						IVER
London,	. We were partaking in an und under the code name 'Operation		outing project in th	e Brick	Lane	area (E	t (1) of
Covertly	recorded test purchase						
On Wedn	esday 22nd September 2010 at	about 19:0	Ohours we went t	o the B	rick La	ane area	١.
	was wearing a covert ca	mera recor	ding video and au	dio. S	hortly	after	
arriving,		depa	arted along Redch	urch S	treet to	owards	
Brick Land	e, walking Southwards. I remair	ned with Of	ficer DRIVER.				
Nithin 15	minutes, I received a text messa	nge from	to	advise	that t	hey wer	e
Signature:			Signature witnes	ssed by:			

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# CONTINUATION OF STATEMENT OF WITNESS (Criminal Procedure Rules r27.1(1): Criminal Justice Act 1967, S.9; Magistrates Courts Act 1980 5B

in Cinnamon, the address of which I know to be 134 Brick Lane. I received a further text to
advise that they were ordering. A further text to advise that there was a delay in the arrival o
the food and a forth text to advise that they were paying the bill some time later.
Officer DRIVER and I met withat around 21:10hours.
gave me the covert camera and I was able to confirm that a recording had
been made. Both volunteers gave a briefing of what happened as follows:-
as ioliows
a Thou advised that the sub-off
<ul> <li>They advised that they had been met by a number of touts just past the</li> </ul>
Truman Brewery on the eastern side of the street. There was one tout
directly outside Cinnamon described as being and IC4 male, 5'6", early
30s, clean shaven. He was wearing a black leather jacket zipped up,
black shirt, black trousers and shoes.
<ul> <li>The tout stood directly in their path and would not let them pass.</li> </ul>
patrana would not let them pass.
• The offer wee: 250/ diagonal and the
The offer was: 25% discount and two rounds of free drinks, including
alcohol or a bottle of wine.
<ul> <li>Their meal cost £30.85 which they believe was about correct. They</li> </ul>

Signature:

2004(1)

believed the bill would be more like £29.00. A service charge was

added at 10% and stated on the menu. However, they were charged

separately for the chutney that came with the poppadoms. This is not

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CONTINUATION OF STATEMENT OF WITNESS (Criminal Procedure Rules r27.1(1): Criminal Justice Act 1967, S.9; Magistrates Courts Act 1980 5B

usual practice and in addition was not ordered by the volunteers. They did however order poppadoms.

They noted that as they ate, the same tout brought in other diners. He
was also joined by another 2 members of the waiter staff, both IC4
males, one in his 20s, clean shaven 5'7". The other was taller, much
thinner in 30s, with a darker complexion. He was not clean shaven
and receding.

### Visit to Cinnamon, 134Brick Lane, E1

Officer DRIVER and I went to Cinnamon, 134 Brick Lane, E1. We arrived at around 21:35hours. Outside the restaurant there was an IC4 male, wearing a leather jacket and matching the description given by the volunteers. As we approached, he stood on the pavement blocking our path. He offered us a meal with a 25% discount and free drinks. We said that we would go into the restaurant. As we entered the door, we displayed our warrants and I asked to speak to the Manager.

The premise consists of long seating area, and a bar to the rear with the kitchen to the rear, in effect behind the seating area. There was also clearly a subterranean section that was very busy.

We asked to speak to the Manager. An IC4 gentleman, of very slim build and dark complexion with a short, trimmed beard on a square jaw (whom I took to be the 3<sup>rd</sup> staff member as

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Signature witnessed by:

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CONTINUATION OF STATEMENT OF WITNESS (Criminal Procedure Rules r27.1(1): Criminal Justice Act 1967, S.9; Magistrates Courts Act 1980 5B

described by the volunteers) advised that he was the Manager. His demeanour was aggressive, overly-assertive and unhelpful. He asked us wait for one minute while he went to the kitchen. A minute later, another gentleman, also IC4 and of larger build appeared and introduced himself as the manager. He invited us to sit down on one of the empty tables.

I advised as to our visit and advised that we were most concerned with the touting taking place outside. The gentleman advised that he was the Manager, the owner (in partnership) and also said that he was the 'supervisor for alcohol' which I took to be the Designated Premise Supervisor. He advised that his name is Mr Daras Miah, and that his home address is

As we discussed that our volunteers had been in, we advised that we had also been touted by the gentleman at the door. Mr Miah advised that he is employed by the restaurant and that he is only there to describe to people what the menu is like. I said that I didn't really believe him, as he touted us and our volunteers with the same offer. Further, I advised that our volunteers had witnessed the main tout introducing other customers to the restaurant. I further expanded by saying that two other members of staff also assisted him. I indicated to the thinner gentleman, whom took great offence to my suggestion that he was touting. He told Officer DRIVER and me in a raised angry voice that he wasn't a tout; he was just going outside to tell people that there was no corkage fee. He was very aggressive and so Mr Miah asked him to leave us.

Mr Miah stated that he knew that there is a bye-law in the Brick Lane area prohibiting touting.

Signature: 2004(1)

Signature witnessed by:

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CONTINUATION OF STATEMENT OF WITNESS (Criminal Procedure Rules r27.1(1): Criminal Justice Act 1967, S.9; Magistrates Courts Act 1980 5B

He went on to say that everyone touts and that there are a thousand touts in Brick Lane tonight.

We asked to see the Premise Licence, which he was unable to produce. He said that the summary was on the wall. Officer DRIVER went to inspect the licence on the wall and advised me that it was only Page 2 of the licence, which would not be the summary. We advised him that he must put his summary on display. I advised that the Premise Licence Holder would be invited for a PACE interview. We left at 21:50hours.

### Additional Visit - Sunday 17th October

As part of standard late-night visits, I accompanied Officer DRIVER to Cinnamon again. In the knowledge that the restaurant has a closing time on their licence as 01:30.

We arrived at 02:30. There was an IC4 gentleman standing at the door, wearing plain clothes. We asked him if we could come in and get a take-away. He said we could. He opened the door for us and signalled to the waiters all wearing black. They signalled to say that we could not come in, possible as one of them recognised me from the previous visit.

There were around 30 diners in the restaurant, many with full glasses of alcohol on their tables. We took out our badges and Officer DRIVER asked to speak to the manager and to see the Licence.

There was food being continually run from the kitchen. The staff were very rude and

Signature 2004(1)

Signature witnessed by:

## RESTRICTED – FOR TRADING STANDARDS AND PROSECUTION ONLY (when complete)

CONTINUATION OF STATEMENT OF WITNESS (Criminal Procedure Rules r27.1(1): Criminal Justice Act 1967, S.9; Magistrates Courts Act 1980 5B

aggressive. The thin, bearded IC4 male recognised me and said that we had been in as few weeks ago. He told us that they were very busy and to 'get out the way'. His voiced was raised and his manner was wholly aggressive and uncooperative. He kept asking us to move and said that he didn't have to do anything we said as 'You're not the old Bill'. He refused to show us the Licence. We decided to leave the restaurant and departed at around 02:40 as more curries were being bussed from the kitchen.

At 03:06 we drove past the restaurant again. We could see that it was still open, but most of the customers appeared to be leaving at that time.

Signature 2004(1)

MG II

# RESTRICTED - FOR TRADING STANDARDS AND PROSECUTION ONLY (when complete)

#### WITNESS STATEMENT

(CJ Act 1967, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

Statement of: Kathy Driver
Age if under 18: Over 18 (if over 18 insert 'over 18') Occupation: Acting Principal Licensing Officer
This statement (consisting of 2 page(s) each signed by me) is true to the best of my knowledge and belief anything in it, which I know to be false, or do not believe to be true.
Signature: Date 26 11 10
Tick if witness evidence is visually recorded (supply witness details on rear)
I am Kathy Driver, Acting Principal Licensing Officer in the Licensing Section, employed by
the London Borough of Tower Hamlets.
On Wednesday 22 <sup>nd</sup> September 2010 I was working with Andrew HERON, also a licensing
officer alongside who were volunteer officers also
employed by the London Borough of Tower Hamlets to work undercover for an operation
(Operation Creek) to look at touting in Brick Lane area for possible breaches of conditions of
licence and possible breaches of a local byelaw within Tower Hamlets that prevents touting.
Around 21:00 hours we arrived in Redchurch Street area. Officer HERON ensured that the
covert camera was operating which was wearing and and and and and
proceeded to head in a southerly direction towards Brick Lane.
I was informed by officer HERON that the two officers had been approached and were now
eating at the premises Cinnamon Restaurant, 134 Brick Lane, London E1 6RU.
At 21:15 I was informed by
an IC4 male wearing black leather jacket, black trousers and shoes in early 30's and clean
shaven, they were offered 25% discount plus any two free drinks or a bottle of wine. The
officers stated the menu stated service charge not included but were however charged for
chutney without requesting it. They also stated the IC4 male brought other customers into the
Signature Signature witnessed by:

2004(1)

# RESTRICTED - FOR TRADING STANDARDS AND PROSECUTION ONLY (when complete)

# CONTINUATION OF STATEMENT OF WITNESS (Criminal Procedure Rules r27.1(1): Criminal Justice Act 1967, S.9; Magistrates Courts Act 1980 5B

restaurant while they sat and ate. There were other touts operating for the premises one early 20's clean shaven 5'7" – 5'8" and a tall bearded male in his 30's who they recognised to be a waiter on premises.

At 21:34 I arrived at the premises Cinnamon, 134 Brick Lane, London E1 6RU with immediately I recognised that an IC4 male fitting the description from black leather jacket and trousers, was standing outside the premises. He offered a discounted meal and free drinks and proceeded to escort us into the restaurant. On entering I produced my authorisation and asked to speak to the manager, I proceeded to walk towards the rear of the premsies where the small bar area was positioned on the left. I was introduced to a Daras Miah who informed me was the owner. Officer HERON proceeded to inform him as to the nature of our visit. I requested to view a copy of the premises licence to which they pointed towards the wall behind the bar, this revealed one page that was fixed to wall displaying Part A page 2 of the licence No: 12338. The staff appeared to be very unhelpful. Mr. Miah was unable to produce the full version of the premises licence and Part B - the Summary was not on display. Officer HERON advised of the operation of the touts in the restaurant of which the waiters, described as one of the touts became very defensive and raise his voice, to which Mr. Miah asked him to move away. I advised Mr. Miah of the requirement to produce the premises licence and to display the summary. We then left the premises at around 21:50 hours. I produce a copy of the licence No. 12338 as exhibit CINN/001. The premises licence contains a condition in Annexe 2 which states: Touting is not allowed

Signature: Porus



### **TOWER HAMLETS**

Licence / Registration

Certificate Number

12338

I identify this exhibit as that referred	d
to in the statement signed by me	_

134 Brick Lane London E1 6RU

Exhibit number Ol Date dillo

Name KATHY DRIVER.

Licensable Activities authorised by the licence

The sale by retail of alcohol Provision of late night refreshment

See the attached licence for the licence conditions

Signed by

John Crus Team Lead

Date: 16/11/2007

FOR OFFICE USE

Receipt Number

Fee Paid

Fee Req.

Date

Initial



### Part A - Format of premises licence

Premises licence number

12338

### Part 1 - Premises details

Postal address of premises, or if none, ordnance survey map reference or

134 Brick Lane

Post town London

Post code E1 6RU

Telephone number

Where the licence is time limited the dates

Not applicable

Licensable activities authorised by the licence

The sale by retail of alcohol

Late Night Refreshment

### The times the licence authorises the carrying out of licensable activities

#### Supply of Alcohol

Sunday, Monday, Tuesday, Wednesday, Thursday,

11:30 hours until 00:30 hours the following day.

Friday and Saturday

11:30 hours until 01:30 hours the following day.

### Late Night Refreshment (starts at 23:00 hrs)

Sunday, Monday, Tuesday, Wednesday, Thursday: 11:30 hrs until 00:30 hrs the

Friday and Saturday: 11:30 hrs until 01:30 hrs the following day.

Note: New Years Eve is subject to the Regulatory Reform (Special Occasion Licensing) Order 2002. Which means that while that order is in effect the premises may remain open for the twelve hours between 11pm on New Years Eve and 11am on New Years Day.

### The opening hours of the premises

Sunday, Monday, Tuesday, Wednesday, Thursday: from11:30hrs until 01:00 hrs Friday and Saturday: from11:30hrs until 02:00 hrs the following day

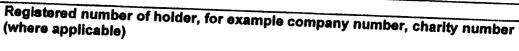
Where the licence authorises supplies of alcohol whether these are on and/ or off supplies

On sales only

#### Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

All Amzad Chowdhury Hussain



NA

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol

All Amzad Chowdhury Hussain

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

Licence Number: 12084

issuing Authority: London Borough of Tower Hamlets

### Annex 1 - Mandatory conditions

- (1) The responsible person shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
- (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises in a manner which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children—
  - (a)games or other activities which require or encourage, or are designed to require or encourage, individuals to;
    - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
    - (ii)drink as much alcohol as possible (whether within a time limit or otherwise);
  - (b)provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic (other than any promotion or discount available to an individual in respect of alcohol for consumption at a table meal, as defined in section 159 of the Act);
  - (c)provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less;
  - (d)provision of free or discounted alcohol in relation to the viewing on the premises of a sporting event, where that provision is dependent on;
    - (i) the outcome of a race, competition or other event or process, or
    - (ii) the likelihood of anything occurring or not occurring;
- (e) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.



- The responsible person shall ensure that no alcohol is dispensed directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
- The responsible person shall ensure that free tap water is provided on request to customers where it is reasonably available.

### Effective from 10<sup>th</sup> October 2010:

- 4.
- (1) The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol.
- (2) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.
- The responsible person shall ensure that;
  - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
    - (i) beer or cider: 1/2 pint;
    - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
    - (iii) still wine in a glass: 125 ml; and
  - (b) customers are made aware of the availability of these measures.

No supply of alcohol may be made under the premises licence-

- a) at a time where there is no designated premises supervisor in respect of the premises licence, or
- b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended

Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence

Where a premises licence includes a condition that at specified times one or more individuals must be at the premises to carry out a security activity, such individuals must be licensed with the Security Industry Authority.

This does not apply to premises within paragraph. 8(3)(a) of Schedule 2 to the Private Security Industry Act 2001, (premises with premises licences authorising plays or films), or in respect of premises in relation to-any occasion mentioned in paragraph 8(3)(b) or (c) of Schedule 2 (premises being used exclusively by club with club premises certificate, under a temporary event notice authorising plays or films or under a gaming licence),

any occasion within paragraph 8(3)(d) of Schedule 2 (occasions prescribed by regulations under that Act) unless the Licence specifically states otherwise.

Security activity means an activity to which paragraph 2(1)(a) of Schedule 2 of the Private Security Industry Act 2001 of that schedule applies, and Paragraph 8(5) of Schedule 2 (interpreting of references to an occasion) applies as it applies in relation to paragraph 8 of Schedule 2 of the Private Security Industry Act 2001

Note: However, New Years Eve is subject to the Regulatory Reform (Special Occasion Licensing) Order 2002. Which means that while that order is in effect the premises may remain open for the twelve hours between 11pm on New Years Eve and 11am on New Years Day.

Annex 2 - Conditions consistent with the operating Schedule

Touting is not allowed

Annex 3 - Conditions attached after a hearing by the licensing authority

Not applicable

Annex 4 - Plans

The plans are those submitted to the licensing authority on the following date:11/09/2007





nary
12338
, or if none, ordnance survey map reference or
Post code E1 6RU
N/A
The sale by retail of alcohol Provision of Late Night Refreshment

The times the licence authorises Supply of Alcohol the carrying out of licensable Sunday, Monday, Tuesday, Wednesday, activities Thursday, 11:30 hours until 00:30 hours the following day. Friday and Saturday 11:30 hours until 01:30 hours the following day. Late Night Refreshment (starts at 23:00 hrs) Sunday, Monday, Tuesday, Wednesday, Thursday: 11:30 hrs until 00:30 hrs the following day. Friday and Saturday: 11:30 hrs until 01:30 hrs the following day. The opening hours of the Sunday, Monday, Tuesday, Wednesday, premises Thursday - from11:30hrs until 01:00 hrs the following day Friday and Saturday: from11:30hrs until 02:00 hrs the following day Name, (registered) address of holder Ali Amzad Chowdhury Hussain of premises licence Where the licence authorises supplies On Sales Only of alcohol whether these are on and / or off supplies Registered number of holder, for example company number, charity N/A number (where applicable) Name of designated premises All Amzad Chowdhury Hussain supervisor where the premises licence authorises for the supply of alcohol State whether access to the premises No by children is restricted or prohibited

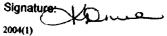
MG 11

# RESTRICTED – FOR TRADING STANDARDS AND PROSECUTION ONLY (when complete)

### WITNESS STATEMENT

(CJ Act 1987, s.9; MC Act 1980, ss.5A(3) (a) and 5B; MC Rules 1981, r.70)

Statement of: Kathy Driver	URN	
Age if under 19: Over 10	cupation: Acting Princip	al Licensing Officer
This statement (consisting of 2 page(s) each signed by me) is t I make it knowing that, if it is tendered in evidence, I shall be anything in it, which I know to be false, or do not believe to be tr	rue to the best of my ki e liable to prosecution ue.	nowledge and belief if I have wilfully sta
Signature: Drue		26/11/10
Tick if witness evidence is visually recorded (supply witness d	etails on rear)	
I am Kathy Driver, Acting Principal Licensing Officer in the London Borough of Tower Hamlets.	the Licensing Sect	ion, employed by
On the night of 16 <sup>th</sup> October 2010 and morning of 17 <sup>th</sup> (	October 2010 I was	working on
enforcement visits with Andrew HERON, Licensing Offic		
of Tower Hamlets.	•	
arrived at Brick Lane around 02:30 and noted Cinnamo	on, 134 Brick Lane,	London E1 6RU
itill had their lights on and appeared to be open for busi		
s officer HERON and I arrived I noted around 30 people	e inside eating and	drinking, as we
pproached the premises I saw an IC4 male inside walk	towards the entrand	ced door and he
pened the door. We asked if we could obtain a takeway		
alk inside, myself and officer HERON started to walk be	hind him, officer HE	RON behind me
n entering the premsies nearly all of the tables inside ha	d customers sitting	at them eating
owever upon entry it appeared the staff recognised eithe		
they were closed. I then approached the bar area to the		
ere was a male waiter behind the bar, I showed them my		
eir licence, the waiter became very irate and stated that	we had already visit	ed the premiers
d pointed to the one page of the licence that was on disp	slav hahind the b	and profilises,



# RESTRICTED – FOR TRADING STANDARDS AND PROSECUTION ONLY (when complete)

CONTINUATION OF STATEMENT OF WITNESS (Criminal Procedure Rules r27.1(1): Criminal Justice Act 1967, S.9; Magistrates Courts Act 1980 5B

same page that was on display on my previous visit of 22<sup>nd</sup> September 2010. It was page 2 of Part A. When I asked for the licence they said to me "you are not old bill" and refused to cooperate. I recognised one of the waiters from my previous visit who had interrupted our discussions with the owner who was aggressive then also. The staff continued to go about their business and ignore us. I stood next to the bar area in the gangway between the tables and proceeded to look into the door which had small glass window, inside was the kitchen area where I noted a member of staff preparing food. He was placing a curry dish (red in colour with what appeared to be a pouring of cream in the centre) onto a tray with rice. One of the waiters told me to move out of the way as he brought out a tray of food which was the red curry I had seen with rice, this was noted at being 02:34am. On noting the tables the whole of the right hand side of the restaurant were full of customers 4 persons also on left near to the staircase which led to a basement area. There were large size bottles of cobra on the tables, the bottles were half full and the glasses were ¾ full. The staff appeared to become more aggressive and not one member of the staff wanted to discuss the situation with us. I felt that the situation could become worse if we remained and therefore to prevent any risk we left the premises around 02:40 hours.

# **Appendix 2**



Certificate Number

14591

134 Brick Lane London E1 6RU		

Licensable Activities authorised by the licence

The sale by retail of alcohol Provision of late night refreshment

See the attached licence for the licence conditions

Jacqueline Rai Acting Licensing Services Manager

Signed by

Date: 16/11/2007

As Amended transfer PLH 12-11-2010

FOR OFFICE USE Receipt Number 2005 Fee Paid £23 Fee Req. 23 Date 12.11.16 Initial KD



#### Part A - Format of premises licence

Premises licence number

14591

#### Part 1 - Premises details

Postal address of premises, or if none, ordnance survey map reference or description

134 Brick Lane

Post town London

Post code E1 6RU

Telephone number

Where the licence is time limited the dates

Not applicable

Licensable activities authorised by the licence

The sale by retail of alcohol

Late Night Refreshment

The times the licence authorises the carrying out of licensable activities

**Supply of Alcohol** 

Sunday, Monday, Tuesday, Wednesday, Thursday:

11:30 hours until 00:30 hours the following day.

Friday and Saturday:

11:30 hours until 01:30 hours the following day.

### **Late Night Refreshment**

Sunday, Monday, Tuesday, Wednesday, Thursday: 23:00 hrs until 00:30 hrs the following day.

Friday and Saturday: 23:00 hrs until 01:30 hrs the following day.

**Note:** New Years Eve is subject to the Regulatory Reform (Special Occasion Licensing) Order 2002. Which means that while that order is in effect the premises may remain open for the twelve hours between 11pm on New Years Eve and 11am on New Years Day.

### The opening hours of the premises

Sunday, Monday, Tuesday, Wednesday, Thursday: from 11:30hrs until 01:00 hrs Friday and Saturday: from 11:30hrs until 02:00 hrs the following day

Where the licence authorises supplies of alcohol whether these are on and/ or off supplies

On sales only

### Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

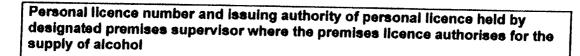
Mr. Muhammed Abdul Rauf 134 Brick Lane London E1 6RL

Registered number of holder, for example company number, charity number (where applicable)

N/A

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol

Ali Amzad Chowdhury Hussain



Licence Number: 12084

Issuing Authority: London Borough of Tower Hamlets

### Annex 1 - Mandatory conditions

(1) The responsible person shall take all reasonable steps to ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

- (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises in a manner which carries a significant risk of leading or contributing to crime and disorder, prejudice to public safety, public nuisance, or harm to children—
  - (a)games or other activities which require or encourage, or are designed to require or encourage, individuals to;
    - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
    - (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
  - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic (other than any promotion or discount available to an individual in respect of alcohol for consumption at a table meal, as defined in section 159 of the Act);
  - (c)provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less;
  - (d)provision of free or discounted alcohol in relation to the viewing on the premises of a sporting event, where that provision is dependent on;
    - (i) the outcome of a race, competition or other event or process, or
    - (ii) the likelihood of anything occurring or not occurring;
  - (e)selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner.

- The responsible person shall ensure that no alcohol is dispensed directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of a disability).
- The responsible person shall ensure that free tap water is provided on request to customers where it is reasonably available.

### Effective from 10th October 2010:

- 4.
- (1) The premises licence holder or club premises certificate holder shall ensure that an age verification policy applies to the premises in relation to the sale or supply of alcohol.
- (2) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and a holographic mark.
- 5. The responsible person shall ensure that;
  - (a)where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
    - (i) beer or cider: ½ pint;
    - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
    - (iii) still wine in a glass: 125 ml; and
  - (b) customers are made aware of the availability of these measures.

No supply of alcohol may be made under the premises licence-

- a) at a time where there is no designated premises supervisor in respect of the premises licence, or
- b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended

Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence

### Annex 2 - Conditions consistent with the operating Schedule

Touting is not allowed

Annex 3 - Conditions attached after a hearing by the licensing authority

Not applicable

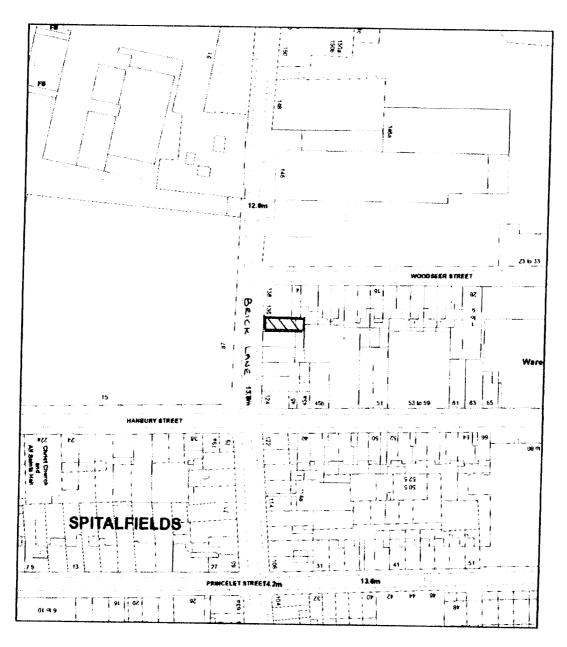
### Annex 4 - Plans

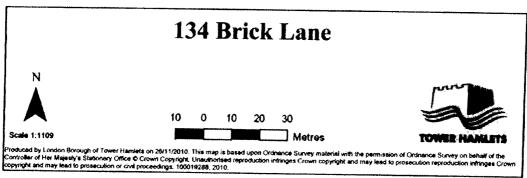
The plans are those submitted to the licensing authority on the following date:11/09/2007



Premises licence number	14691
Premises details	
Postal address of premises, o description 134 Brick Lane	r if none, ordnance survey map reference or
Post town London	Post code E1 6RU
Telephone number	
Where the licence is time limited the dates	N/A
Licensable activities authorised by the licence	The sale by retail of alcohol Provision of Late Night Refreshment

The Alman at the Post of the American	
The times the licence authorises	Supply of Alcohol
the carrying out of licensable	Sunday to Thursday:
activities	11:30 hours until 00:30 hours the following day.
	Friday and Saturday:
	11:30 hours until 01:30 hours the following day.
	Late Night Refreshment
	Sunday to Thursday until 00:30 hrs the
	following day.
	Friday and Saturday until 01:30 hrs the
	following day.
The opening hours of the	Sunday to Thursday:
premises	11:30hrs until 01:00 hrs the following day
•	The following day
	Friday and Saturday:
	11:30hrs until 02:00 hrs the following day
	Ç ,
Name, (registered) address of hold	
of premises licence	134 Brick Lane
	London
	E1 6RL
Where the licence authorises suppl	ies On Sales Only
of alcohol whether these are on and	1/
or off supplies	
Registered number of holder, for	
example company number, charity	N/A
number (where applicable)	
Name of designated premises	All Amend Charles
supervisor where the premises licen	Ali Amzad Chowdhury Hussain
authorises for the supply of alcohol	ce
and supply of alcohol	
State whether access to the premise	s No
by children is restricted or prohibited	
•	







Ms Randall

HT - Tower Hamlets Borough

Licensing Office Bethnal Green Police Station 12 Victoria Park Square Bethnal Green E2 9NZ

Telephone: 0208 217 6699

Facsimile:

Email: Alan.Cruickshank@met.police.uk

www.met.police.uk

Your ref: Our ref: 27th Oct 2010

Dear Ms Randall

## Re: Review of a premises licence Cinnamon, 134 Brick lane, E1 6RU

I write with reference to the above review which was received in this office on the 22nd October 2010.

Please accept this letter as notification that the police, as a responsible authority are supporting the review initiated by LBTH Trading Standards. The crime and disorder licensing objective has not been maintained or promoted

Although Brick Lane is a very busy area, there are many restaurants competing against one another. This has lead to the increased use of "curry touts" by a number of restaurants. People are accosted in the street and offered incentives to enter their own individual restaurant. This would include offering a "free drink" or a cheap set price.

As a result there has been a willingness by some touts to use violence to run off their competitors and this has resulted in some serious injuries, including a stabbing.

Once the diners eventually finish their meal, some waiters charge them the full amount and this has again resulted in fights between the customers and the restaurant staff.

Although there have been a number of convictions for touting, it does not deter some restaurants who will simply employ new touts.

I am now aware that there is no premises licence holder and DPS, which is a clear breach of the Licensing Act. Further to this, the attitude shown to the Council officers on the 17th October 2010 would indicate a clear disregard for the work of the responsible authorities.

However in relation to Cinnamon itself, the following incidents have occurred

On the 22nd November 2009 at about 0048, the victim was passing the restaurant and fell to the ground. He got up and accused a staff member who was standing outside of tripping him up. An argument ensued and blows were exchanged. A group of 7-12 Asian males then joined in the attack and eventually ran off. The victim was left with bruises to his head, cuts and sore ribs.

The officers who attended made enquiries at the restaurant and the two nearby restaurants and no one witnessed this sustained attack.

A police intelligence report completed on the 26th February 2010, detailed touting activities on the 12th February 2010, 24 incidents of touting over a 35 minute period. One of which was Cinnamon. A tout was heard to say "special offer £7.95"

On the 11th July 2010 at about 0213 an assault took place at the restaurant. The victim received facial injuries after a disagreement over the payment. However the victim did not wish to pursue this matter

On the 2nd October 2010 at about 2238 police received a call to a fight at the restaurant. Further calls were made indicating an ongoing fight in Brick Lane but no one wished to make any allegations.

In conclusion, the Metropolitan Police Licensing Unit supports this review and the revocation of the licence.

Alan Cruickshank PC 189HT



To Licensing Department From Planning Enforcement

Contact Andrew Dickson

Extension 18/11/10

Our Ref. Your Ref.

Subject Review of the Premises Licence

Development & Renewal Directorate
Planning Enforcement
Mulberry Place (AH)
PO Box 55739
5 Clove Crescent
London E14 1BY
Tel 020 7364 5376
Fax 020 7364 5415

e-mail

andrew.dickson@towerhamlets.gov.uk

www.towerhamlets.gov.uk

### Objection to Premises License Variation: 134 Brick Lane, London, E1 6RU (known as 'Cinnamon')

The Planning Department wishes to support the application for the review of the premises license at 134 Brick Lane on the basis of licensing objective (3) – public nuisance.

Brick Lane is very much a mixed use area that has a large residential population as well as a range of bars and restaurants that contribute to a thriving and in some instances out of control night time economy. Over the last 10 years the nature of the area has changed considerably with the influx of numerous restaurants, bars and clubs and there is a serious issue in Brick Lane with the cumulative effect of having so many bars and restaurants being concentrated in a small area and along a narrow road, and being within close proximity of residents within the surrounding area. With the influx of these types of uses has come an influx of people and Brick Lanes reputation as a place to eat and go out has become famous for Londoners and tourists alike. No one wishes to see the unique culture of Brick Lane eroded but there needs to be a balance between night time activities and the right to a period of piece and quiet for the many residents who live in the area.

The Council's Planning Enforcement Team, as part of a pro-active project to address the hours of operation of many of the premises down Brick Lane, has conducted a number of site visits within the area, particularly during the summer months and including into the early hours of the morning. It has been observed that there is a large amount of activity on the streets of Brick Lane, especially at 1am (Friday and Saturday) and beyond into the early hours of the morning. Officer's, for example, have observed taxis still being prevalent on the streets touting for business and tooting their horns up until 4am and merry and intoxicated people walking away from venues still operating beyond their restricted hours, through residential streets shouting and laughing to the detriment of the people living in the area.

The Enforcement Team is aware of a number of premises breaching the hours of their permissions and within the last year the team has undertaken enforcement action to address the breaches of planning control, including serving notices and prosecuting when the use of the premise is in breach of the notice served. This project is on-going and further work is required in order to control the impact that the bars and restaurants are having on the amenity of surrounding residents and the general area.

The premise is subject of a planning permission for use as a restaurant at the ground and basement level. In 2008, planning permission was granted (PA/08/02045) for a variation to the hours that the restaurant could operate, enabling till 12am (midnight) Sunday to Thursday, and till 0100 hours on Friday and Saturday.

The excessive opening hours into the early hours of the morning witnessed by the Trading Standards Service is consistent with the observations of the Planning Enforcement Service down Brick Lane. The operation and management of the premises beyond the hours restricted by the premises licence, as well as its planning permission, shows a complete disregard for the controls set by the local authority and contributes to the cumulative effect of public nuisance down Brick Lane, resulting in noise and disturbance to residents far later into the evening than what the controls allow.

Andrew Dickson
Planning Enforcement Officer

# Guidance Issued by the Home Office under Section 182 of the Licensing Act 2003 concerning Planning and Building Control

### PLANNING AND BUILDING CONTROL

- 13.64 The statement of licensing policy should indicate that planning, building control and licensing regimes will be properly separated to avoid duplication and inefficiency. Applications for premises licences for permanent commercial premises should normally be from businesses with planning consent for the property concerned. However, applications for licences may be made before any relevant planning permission has been sought or granted by the planning authority.
- 13.65 The planning and licensing regimes involve consideration of different (albeit related) matters. For instance, licensing considers public nuisance whereas planning considers amenity. As such licensing applications should not be a re-run of the planning application and should not cut across decisions taken by the local authority planning committee or following appeals against decisions taken by that committee. Licensing committees are not bound by decisions made by a planning committee, and vice versa.
- 13.66 The granting by the licensing committee of any variation of a licence which involves a material alteration to a building would not relieve the applicant of the need to apply for planning permission or building control where appropriate.
- 13.67 There are also circumstances when as a condition of planning permission, a terminal hour has been set for the use of premises for commercial purposes. Where these hours are different to the licensing hours, the applicant must observe the earlier closing time. Premises operating in breach of their planning permission would be liable to prosecution under planning law.
- 13.68 Proper integration should be assured by licensing committees, where appropriate, providing regular reports to the planning committee on the situation regarding licensed premises in the area, including the general impact of alcohol related crime and disorder. This would enable the planning committee to have regard to such matters when taking its decisions and avoid any unnecessary overlap. A planning authority may also make representations as a responsible authority as long as they relate to the licensing objectives.

## Guidance Issued by the Home Office under Section 182 of the Licensing Act 2003

### POWERS OF A LICENSING AUTHORITY ON THE DETERMINATION OF A REVIEW

- 11.16 The 2003 Act provides a range of powers for the licensing authority on determining a review that it may exercise where it considers them necessary for the promotion of the licensing objectives.
- 11.17 The licensing authority may decide that no action is necessary if it finds that the review does not require it to take any steps necessary to promote the licensing objectives. In addition, there is nothing to prevent a licensing authority issuing an informal warning to the licence holder and/or to recommend improvement within a particular period of time. It is expected that licensing authorities will regard such warnings as an important mechanism for ensuring that the licensing objectives are effectively promoted and that warnings should be issued in writing to the holder of the licence. However, where responsible authorities like the police or environmental health officers have already issued warnings requiring improvement either orally or in writing that have failed as part of their own stepped approach to concerns, licensing authorities should not merely repeat that approach.
- 11.18 Where the licensing authority considers that action under its statutory powers are necessary, it may take any of the following steps: to modify the conditions of the premises licence (which includes adding new conditions or any alteration or omission of an existing condition), for example, by reducing the hours of opening or by requiring door supervisors at particular times;
  - to exclude a licensable activity from the scope of the licence, for example, to exclude the performance of live music or playing of recorded music (where it is not within the incidental live and recorded music exemption);
  - to remove the designated premises supervisor, for example, because they consider that the problems are the result of poor management;
  - to suspend the licence for a period not exceeding three months;
  - to revoke the licence.
- 11.19 In deciding which of these powers to invoke, it is expected that licensing authorities should so far as possible seek to establish the cause or causes of the concerns which the representations identify. The remedial action taken should generally be directed at these causes and should always be no more than a necessary and proportionate response.

- 11.20 For example, licensing authorities should be alive to the possibility that the removal and replacement of the designated premises supervisor may be sufficient to remedy a problem where the cause of the identified problem directly relates to poor management decisions made by that individual.
- 11.21 Equally, it may emerge that poor management is a direct reflection of poor company practice or policy and the mere removal of the designated premises supervisor may be an inadequate response to the problems presented. Indeed, where subsequent review hearings are generated by representations, it should be rare merely to remove a succession of designated premises supervisors as this would be a clear indication of deeper problems which impact upon the licensing objectives.
- 11.22 Licensing authorities should also note that modifications of conditions and exclusions of licensable activities may be imposed either permanently or for a temporary period of up to three months. Temporary changes or suspension of the licence for up to three months could impact on the business holding the licence financially and would only be expected to be pursued as a necessary means of promoting the licensing objectives. So, for instance, a licence could be suspended for a weekend as a means of deterring the holder from allowing the problems that gave rise to the review to happen again. However, it will always be important that any detrimental financial impact that may result from a licensing authority's decision is necessary and proportionate to the promotion of the licensing objectives.

#### **REVIEWS ARISING IN CONNECTION WITH CRIME**

11.23 A number of reviews may arise in connection with crime that is not directly connected with licensable activities. For example, reviews may arise because of drugs problems at the premises or money laundering by criminal gangs or the sale of contraband or stolen goods there or the sale of firearms. Licensing authorities do not have the power to judge the criminality or otherwise of any issue. This is a matter for the courts of law. The role of the licensing authority when determining such a review is not therefore to establish the guilt or innocence of any individual but to ensure that the crime prevention objective is promoted. Reviews are part of the regulatory process introduced by the 2003 Act and they are not part of criminal law and procedure. Some reviews will arise after the conviction in the criminal courts of certain individuals but not all. In any case, it is for the licensing authority to determine whether the problems associated with the alleged crimes are taking place on the premises and affecting the promotion of the licensing objectives. Where a review follows a conviction, it would also not be for the licensing authority to attempt to go behind any finding of the courts, which should be treated as a matter of undisputed evidence before them.

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- 11.24 Where the licensing authority is conducting a review on the ground that the premises have been used for criminal purposes, its role is solely to determine what steps should be taken in connection with the premises licence, for the promotion of the crime prevention objective. It is important to recognise that certain criminal activity or associated problems may be taking place or have taken place despite the best efforts of the licensee and the staff working at the premises and despite full compliance with the conditions attached to the licence. In such circumstances, the licensing authority is still empowered to take any necessary steps to remedy the problems. The licensing authority's duty is to take steps with a view to the promotion of the licensing objectives in the interests of the wider community and not those of the individual holder of the premises licence.
- 11.25 As explained above, it is not the role of a licensing authority to determine the guilt or innocence of individuals charged with licensing or other offences committed on licensed premises. There is therefore no reason why representations giving rise to a review of a premises licence need be delayed pending the outcome of any criminal proceedings. As stated above, at the conclusion of a review, it will be for the licensing authority to determine on the basis of the application for the review and any relevant representations made, what action needs to be taken for the promotion of the licensing objectives in respect of the licence in question, regardless of any subsequent judgment in the courts about the behaviour of individuals.
- 11.26 There is certain criminal activity that may arise in connection with licensed premises, which the Secretary of State considers should be treated particularly seriously. These are the use of the licensed premises:
  - for the sale and distribution of Class A drugs and the laundering of the proceeds of drugs crime;
  - for the sale and distribution of illegal firearms:
  - for the evasion of copyright in respect of pirated or unlicensed films and music, which does considerable damage to the industries affected; for the purchase and consumption of alcohol by minors which impacts on the health, educational attainment, employment prospects and propensity for crime of young people;
  - for prostitution or the sale of unlawful pornography;
  - · by organised groups of paedophiles to groom children;
  - as the base for the organisation of criminal activity, particularly by gangs;
  - for the organisation of racist activity or the promotion of racist attacks;
  - for unlawful gaming and gambling; and
  - for the sale of smuggled tobacco and alcohol.
- 11.27 It is envisaged that licensing authorities, the police and other law enforcement agencies, which are responsible authorities, will use the review procedures effectively to deter such activities and crime. Where reviews arise and the licensing authority determines that the crime

prevention objective is being undermined through the premises being used to further crimes, it is expected that revocation of the licence – even in the first instance – should be seriously considered. We would also encourage liaison with the local Crime and Disorder Reduction Partnership.

11.28 It should be noted that it is unlawful to discriminate or to refuse service on grounds of race or by displaying racially discriminatory signs on the premises. Representations made about such activity from responsible authorities or interested parties would be relevant to the promotion of the crime prevention objective and justifiably give rise to a review.

## Guidance Issued by the Home Office under Section 182 of the Licensing Act 2003

### **Crime and Disorder Act 1998**

- 1.28 All local authorities must fulfil their obligations under section 17 of the Crime and Disorder Act 1998 when carrying out their functions as licensing authorities under the 2003 Act.
- 1.29 Section 17 is aimed at giving the vital work of crime and disorder reduction a focus across the wide range of local services and putting it at the heart of local decision-making. It places a duty on certain key authorities, including local authorities and police and fire and rescue authorities to do all they reasonably can to prevent crime and disorder in their area.
- 1.30 The Government believes that licensing authorities should, as a matter of good practice, involve Crime and Disorder Reduction Partnerships (CDRPs) in decision-making in order to ensure that statements of licensing policy include effective strategies that take full account of crime and disorder implications.

### **Pool Conditions**

Guidance Issued by the Home Office under Section 182 of the Licensing Act 2003

#### Annex D

### Conditions relating to the prevention of crime and disorder

It should be noted in particular that it is unlawful under the 2003 Act:

- knowingly to sell or supply or attempt to sell or supply alcohol to a person who is drunk
- · knowingly to allow disorderly conduct on licensed premises
- for the holder of a premises licence or a designated premises supervisor knowingly to keep or to allow to be kept on licensed premises any goods that have been imported without payment of duty or which have otherwise been unlawfully imported
- to allow the presence of children under 16 who are not accompanied by an adult between midnight and 5am at any premises licensed for the sale of alcohol for consumption on the premises, and at any time in premises used exclusively or primarily for the sale and consumption of alcohol.

Conditions enforcing these arrangements are therefore unnecessary.

### **CORE PRINCIPLES**

- 1 When applicants are preparing their operating schedules or club operating schedules, responsible authorities are considering applications and licensing authorities are considering applications following the receipt of relevant representations, they should consider whether the measures set out below are necessary to promote the licensing objectives.
- 2. Any risk assessment to identify necessary measures should consider the individual circumstances of the premises (including local knowledge) and take into account a range of factors including:
  - · the nature and style of the venue;
  - · the activities being conducted there;
  - the location; and
  - the anticipated clientele.

## Under no circumstances should licensing authorities regard these conditions as standard conditions to be automatically imposed in all cases.

- Any individual preparing an operating schedule or club operating schedule is at liberty to volunteer any measure, such as those below, as a step they intend to take to promote the licensing objectives. When measures are incorporated into the licence or certificate as conditions, they become enforceable under the law and any breach could give rise to prosecution.
- Licensing authorities should carefully consider conditions to ensure that they are not only necessary but realistic, practical and achievable, so that they are capable of being met. Failure to comply with any conditions attached to a licence or certificate is a criminal offence, which on conviction would be punishable by a fine of up to £20,000 or up to six months imprisonment or both. As such, it would be wholly inappropriate to impose conditions outside the control of those responsible for the running of the premises. It is also important that conditions which are imprecise or difficult to enforce should be avoided.
- It should be borne in mind that club premises operate under codes of discipline to ensure the good order and behaviour of members and that conditions enforcing offences under the Act are unnecessary.

## CONDITIONS RELATING TO THE PREVENTION OF CRIME AND DISORDER

#### Text/Radio pagers

Text and radio pagers connecting premises licence holders, designated premises supervisors, managers of premises and clubs to the local police can provide for rapid response by the police to situations of disorder which may be endangering the customers and staff on the premises.

Pagers provide two-way communication, allowing licence holders, managers, designated premises supervisors and clubs to report incidents to the police, and the police to warn those operating a large number of other premises of

potential trouble-makers or individuals suspected of criminal behaviour who are about in a particular area. Pager systems can also be used by licence holders, door supervisors, managers, designated premises supervisors and clubs to warn each other of the presence in an area of such people.

The Secretary of State recommends that text or radio pagers should be considered for public houses, bars and nightclubs operating in city and town centre leisure areas with a high density of licensed premises. These conditions may also be appropriate and necessary in other areas.

It is recommended that a condition requiring the text/radio pager links to the

police should include the following requirements: the text/pager equipment is kept in working order at all times: the pager link is activated, made available to and monitored by the designated premises supervisor or a responsible member of staff at all times that the premises are open to the public; any police instructions/directions are complied with whenever given; and all instances of crime or disorder are reported via the text/radio pager link by the designated premises supervisor or a responsible member of staff to an agreed police contact point. **Door supervisors** Conditions relating to the provision of door supervisors and security teams may be valuable in: preventing the admission and ensuring the departure from the premises of the drunk and disorderly, without causing further disorder; keeping out individuals excluded by court bans or by the licence holder; searching and excluding those suspected of carrying illegal drugs, or carrying offensive weapons; and maintaining orderly queuing outside venues. Where the presence of door supervisors conducting security activities is to be a condition of a licence. which means that they would have to be registered with the Security Industry Authority, conditions may also need to deal with: the number of supervisors; the displaying of name badges; the carrying of proof of registration; where, and at what times, they should be stationed on the premises; and whether at least one female supervisor should be available (for example, if female customers are to be given body searches).

### **Bottle bans**

Glass bottles may be used as weapons to inflict serious harm during incidents of disorder. A condition can prevent sales of drinks in glass bottles for

Door supervisors also have a role to play in ensuring public safety (see Part

2) and the prevention of public nuisance (see Part 4).

consumption on the premises. This should be expressed in clear terms and include the following elements:

- no bottles containing beverages of any kind, whether open or sealed, shall be given to customers on the premises whether at the bar or by staff service away from the bar:
- no customers carrying open or sealed bottles shall be admitted to the premises at any time that the premises are open to the public (note: this needs to be carefully worded where off-sales also take place);
- In appropriate circumstances, the condition could include exceptions, for example, as follows:
- but bottles containing wine may be sold for consumption with a table meal by customers who are seated in an area set aside from the main bar area for the consumption of food.

Bottle bans may also be a relevant necessary measure to promote public safety (see Part 2).

#### Plastic containers and toughened glass

Glasses containing drinks may be used as weapons and in untoughened form, can cause very serious injuries. Where necessary, consideration should therefore be given to conditions requiring the use of safer alternatives which inflict less severe injuries. Location and style of the venue and the activities carried on there are particularly important in assessing whether a condition is necessary. For example, the use of glass containers on the terraces of some outdoor sports grounds may obviously be of concern, and similar concerns may also apply to indoor sports events such as boxing matches. Similarly, the use of plastic containers or toughened glass may be a necessary condition during the televising of live sporting events, such as international football matches, when there may be high states of excitement and emotion fuelled by alcohol.

The use of plastic or paper drinks containers and toughened glass may also be relevant as measures necessary to promote public safety (see Part 2).

#### Open containers not to be taken from the premises

Drinks purchased in licensed premises or clubs may be taken from those premises for consumption elsewhere. This is lawful where premises are licensed for the sale of alcohol for consumption off the premises. However, consideration should be given to a condition preventing customers from taking alcoholic and other drinks from the premises in open containers (eg glasses and opened bottles) for example, by requiring the use of bottle bins on the premises. This may again be necessary to prevent the use of these containers as offensive weapons in surrounding streets after individuals have left the premises.

Restrictions on taking open containers from the premises may also be relevant necessary measures to prevent public nuisance (see Part 4).

#### **CCTV**

The presence of CCTV cameras can be an important means of deterring and detecting crime at and immediately outside licensed premises. Conditions should not just consider a requirement to have CCTV on the premises, but also the precise sitting of each camera, the requirement to maintain cameras in working order, and to retain recordings for an appropriate period of time.

The police should provide individuals conducting risk assessments when preparing operating schedules with advice on the use of CCTV to prevent crime.

#### Restrictions on drinking areas

It may be necessary to restrict the areas where alcoholic drinks may be consumed in premises after they have been purchased from the bar. An example would be at a sports ground where the police consider it necessary to prevent the consumption of alcohol on the terracing during particular sports events. Conditions should not only specify these areas, but indicate the circumstances in which the ban would apply and times at which it should be enforced.

Restrictions on drinking areas may also be relevant necessary measures to prevent public nuisance (see Part 4).

#### **Capacity limits**

Capacity limits are most commonly made a condition of a licence on public safety grounds (see Part 2), but should also be considered for licensed premises or clubs where overcrowding may lead to disorder and violence. If such a condition is considered necessary, door supervisors may be needed to ensure that the numbers are appropriately controlled (see above).

#### Proof of age cards

It is unlawful for children under 18 to attempt to buy alcohol just as it is unlawful to sell or supply alcohol to them. To prevent these crimes, it may be necessary for certain licensed premises to require the production of "proof of age" before sales are made. The Secretary of State strongly supports the PASS accreditation system which aims to approve and accredit various proof of age schemes that are in existence. This ensures that such schemes maintain high standards, particularly in the area of integrity and security. While conditions may refer directly to PASS accredited proof of age cards, they should also allow for the production of other proof, such as photo-driving licences, student cards and passports.

Since many adults in England and Wales do not currently carry any proof of age, the wording of any condition will require careful thought. For example, many premises have adopted the "Challenge 21" or other similar initiatives. Under the "Challenge 21" initiative those premises selling or supplying alcohol require sight of evidence of age from any person appearing to be under the age of 21 and who is attempting to buy alcohol. Making this a licensing condition would ensure that most minors — even those looking older — would need to produce appropriate proof of age before making a purchase.

Proof of age may also be relevant and necessary to protect children from harm (see Part 5).

#### Crime prevention notices

It may be necessary at some premises for notices to be displayed which warn customers of the prevalence of crime which may target them. Some premises may be reluctant to volunteer the display of such notices for commercial reasons. For example, in certain areas, a condition attached to a premises licence or club premises certificate might require the display of notices at the premises which warn customers about the need to be aware of pickpockets or bag snatchers, and to guard their property. Similarly, it may be necessary for notices to be displayed which advise customers not to leave bags unattended because of concerns about terrorism. Consideration could be given to a condition requiring a notice to display the name of a contact for customers if they wish to report concerns.

#### **Drinks promotions**

Licensing authorities should not attach standardised blanket conditions promoting fixed prices for alcoholic drinks to premises licences or club premises certificates in an area as this is likely to breach competition law. It is also likely to be unlawful for licensing authorities or police officers to promote voluntary arrangements of this kind as this can risk creating cartels.

However, conditions specifically designed to address irresponsible drinks promotions or discounting at individual premises may be permissible provided they are necessary for the promotion of the licensing objectives. Licensing authorities should be aware that there may often be a very fine line between responsible and irresponsible promotions. It is therefore vital that they consider these matters objectively in the context of the licensing objectives and before pursuing any form of restrictions at all, take their own legal advice.

#### Signage

It may be necessary for the normal hours at which licensable activities are permitted to take place under the terms of the premises licence or club premises certificate to be displayed on or immediately outside the premises so that it is clear if breaches of these terms are taking place.

Similarly, it may be necessary for any restrictions on the admission of children to be displayed on or immediately outside the premises to deter those who might seek admission in breach of those conditions

### Large capacity venues used exclusively or primarily for the "vertical" consumption of alcohol (HVVDs)

Large capacity "vertical drinking" premises, sometimes called High Volume Vertical Drinking establishments (HVVDs), are premises which have exceptionally high capacities, used primarily or exclusively for the sale and consumption of alcohol, and little or no seating for patrons.

Where necessary and appropriate, conditions can be attached to licences for these premises which require adherence to:

- a prescribed capacity;
- an appropriate ratio of tables and chairs to customers based on the capacity;
   and
- the presence of security staff holding the appropriate SIA licence or exemption (see paragraphs 10.58-10.64) to control entry for the purpose of compliance with the capacity limit.

# **Appendix 9**

## Licensing Policy Adopted by the London Borough of Tower Hamlets

- 5.1 Licensed premises, especially those offering late night/early morning entertainment, alcohol and refreshment for large numbers of people, can be a source of crime and disorder problems.
- 5.4 In addition to the requirements for the Licensing Authority to promote the licensing objectives, it also has a duty under Section 17 of the Crime and Disorder Act 1998 to do all it reasonable can to prevent crime and disorder in the Borough.

# **Appendix 10**

## Guidance Issued by the Home Office under Section 182 of the Licensing Act 2003

## CONDITIONS RELATING TO THE PREVENTION OF PUBLIC NUISANCE

It should be noted that provisions of the Environmental Protection Act 1990, the Noise Act 1996 and the Clean Neighbourhoods and Environment Act 2005 provide some protection to the general public from the effects of noise nuisance. In addition, the provisions in Part 8 of the Licensing Act 2003 enable a senior police officer to close down instantly for up to 24 hours licensed premises and premises carrying on temporary permitted activities that are causing nuisance resulting from noise emanating from the premises. These matters should be considered before deciding whether or not conditions are necessary for the prevention of public nuisance.

#### Hours

The hours during which the premises are permitted to be open to the public or to members and their guests can be restricted by the conditions of a premises licence or a club premises certificate for the prevention of public nuisance. But this must be balanced by the potential impact on disorder which may result from arbitrarily fixed closing times. However, there is no general presumption in favour of lengthening licensing hours and the four licensing objectives should be paramount considerations at all times.

Restrictions could be necessary on the times when certain licensable activities take place even though the premises may be open to the public as such times. For example, the playing of recorded music after a certain time might be prohibited, even though other licensable activities are permitted to continue. Or the playing of recorded music might only be permitted after a certain time where conditions have been attached to the licence or certificate to ensure that any potential nuisance is satisfactorily prevented.

Restrictions might also be necessary on the parts of premises that might be used for certain licensable activities at certain times. For example, while the provision of regulated entertainment might be permitted while the premises is open to the public or members and their guests, regulated entertainment might not be permitted in garden areas of the premises after a certain time. In premises where existing legislation does not provide adequately for the prevention of public nuisance, consideration might be given to the following conditions.

#### Noise and vibration

In determining which conditions are necessary and appropriate, licensing authorities should be aware of the need to avoid unnecessary or disproportionate measures that could deter the holding of events that are valuable to the community, such as live music. Noise limiters, for example,

are very expensive to purchase and install and are likely to be a considerable burden for smaller venues. The following conditions may be considered:

 Noise or vibration does not emanate from the premises so as to cause a nuisance to nearby properties. This might be achieved by one or more of the following conditions:

a simple requirement to keep doors and windows at the premises closed; limiting live music to a particular area of the building; moving the location and direction of speakers away from external walls or walls that abut private premises:

installation of acoustic curtains;

fitting of rubber seals to doorways;

installation of rubber speaker mounts;

requiring the licensee to take measure to ensure that music will not be audible above background level at the nearest noise sensitive location; require licensee to undertake routine monitoring to ensure external levels of music are not excessive and take appropriate action where necessary; noise limiters on amplification equipment used at the premises (if other measures have been unsuccessful).

Prominent, clear and legible notices are displayed at all exits requesting the public to respect the needs of local residents and to leave the premises and the area quietly.

The use of explosives, pyrotechnics and fireworks of a similar nature which could cause disturbance in surrounding areas are restricted.

The placing of refuse – such as bottles – into receptacles outside the premises takes place at times that will minimise the disturbance to nearby properties.

#### Noxious smells

 Noxious smells from licensed premises are not permitted so as to cause a nuisance to nearby properties and the premises are properly vented.

#### Light pollution

 Flashing or particularly bright lights on or outside licensed premises do not cause a nuisance to nearby properties. Any such condition needs to be balanced against the benefits to the prevention of crime and disorder of bright lighting in certain places.

#### Other measures

Other measures previously mentioned in relation to the Prevention of Crime and Disorder may also be relevant as necessary to prevent public nuisance. These might include the provision of door supervisors, open containers not to be taken from the premises, and restrictions on drinking areas (see Part 1 for further detail).

# **Appendix 11**

### London Borough of Tower Hamlets Policy in relation to the Prevention of Public Nuisance

#### Licensing Policy

The policy recognises that noise nuisance can be an issue, especially if a premises is open late at night. (See Sections 8.1 of the Licensing Policy).

While all applications will be considered on their merits, consideration will be given to imposing stricter conditions in respect of noise control where premises are situated close to local residents. (See Section 12.11).

The Licensing Authority expects the applicant to have addressed all nuisance issues relating to the premises in their operating schedule and to have sought appropriate advice from the Council's Environmental Health Officers. (See Section 8.2 of the Licensing Policy).

The Licensing Authority will consider attaching conditions to prevent nuisance and these may include Conditions drawn from the Model Poll of Conditions relating to Crime and Disorder. (See Appendix 2 Annex D of the Licensing Policy). In particular Members may wish to consider (this list is not exhaustive):

- hours of opening (this needs to be balanced against potential disorder caused by artificially early closing times
- Whether certain parts should close earlier than the rest (for example a "beer garden", or restricted in their use
- Whether or not certain activities should have to close at an early hour, for example live music
- Conditions controlling noise or vibration (for example, noise limiters, keeping doors and windows closed).
- Prominent clear and legible notices at all exits requesting the public to respect the needs of local residents and leave the premises and area quietly
- Conditions controlling the use of explosives, pyrotechnics and fireworks
- · Conditions controlling the placing of refuse
- Conditions controlling noxious smells
- Conditions controlling lighting (this needs to be balanced against potential crime prevention benefits)

#### **Police Powers**

Part 8 of the Licensing Act 2003 enables a senior police officer to close down a premises for up to 24 hrs. A premises causing a nuisance resulting from noise emanating from the premises.

### Guidance Issued under Section 182 of the Licensing Act 2003

The Licensing Policy has adopted the recommended Pool of Conditions as permitted (13.20 and Annex D).

The prevention of public nuisance could include low-level nuisance, perhaps affecting a few people living locally as well as major disturbance affecting the whole community (2.33).

Licence conditions should not duplicate other legislation (1.16).

Necessary and appropriate conditions should normally focus on the most sensitive periods (2.36) and may address disturbance as customers enter or leave the premises but it is essential that conditions are focused on measures within the direct control of the licence holder (2.38).

#### Other Legislation

The Environmental Protection Act 1990, Part 111 gives Environmental Health Officers the power to deal with statutory nuisances.

The Anti-social Behaviour Act 2003, Sections 40 and 41 give Environmental Health Officers the power of closure up to 24 hours in certain circumstances.